



Youth Services



What is QES Youth Services MIS?

Youth Services is a Management Information System (MIS) which records young people's interactions with your service. Based around the ECM framework and Local Authority curricula, it collates information to produce reports relating to people, places and activities.

With Youth Services working in many different environments and covering a wide range of activities with a diverse spectrum of Young People, evidencing and targeting the services offered is becoming more and more difficult, especially as more commonly a multi-agency approach is being adopted.

As with many other public sector services funding is proving more and more difficult to acquire and good evidencing can often be the key to obtain more, or even keep existing streams open

Working alongside many Youth Services has given QES the ability to understand the requirements of a management system and puts QES in the driving seat to deliver a solution that will meet its needs.

Recent integration into young people friendly technology, like social networking web sites and SMS/Bluetooth applications, allows QES to not only monitor existing activities but also promote services in a cost effective, managed and appropriate manner.

The QES Solution

The MIS principles were originally created by Wiltshire Youth Service during 2000 to measure and evidence activity.

QES have since further developed the MIS to operate over the internet using a SQL database and thereby creating a tool that is easy to use, highly versatile, secure and future-proof.

The system supports the management of sessions and projects, utilising information on people, places, events and curricula. This data is then available for management planning and delivers internal and external reporting requirements at the click of a button.

The MIS is designed to evolve with you as your requirements change over time offering a future proof environment and is already used by some 37 Youth Services across England and Wales.

Key Benefits

- Recently praised by a government commissioned survey for delivering many benefits to the services currently using the MIS solution.
- The solution is designed to capture individual young people's details. Every person has a unique reference that allows the monitoring of their interactions with your service.
- Web based system – which means no software requirements or conflicts and offering remote, flexible access.
- It is flexible enough to work alongside existing working practices with a short roll out period.
- Available to suit both English and Welsh requirements with a Welsh speaker option available.

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